

March 30, 2020

COVID19 COMMUNICATION

Dear Valued Condominium Owners,

As you know, we are living through an unprecedented situation that is impacting businesses and people throughout the entire world. We hope that you and your family are safe and healthy during these uncertain times. Protecting our communities is paramount, so as recommended by health authorities, our offices are now closed to the public; however, PEKA remains fully staffed with many employees working remotely. With our offices closed to visitors until further notice, if you haven't already done so, we encourage all owners to set up preauthorized payments for regular monthly condominium contributions here:

<https://peka.ab.ca/client-portal-condo>

Please take advantage of our user-friendly client portal <https://peka.ab.ca/client-portal-condo> where you can submit account inquiries, change your contact information, submit maintenance requests and request approvals etc.

While the pandemic will affect us all, there are some who are more financially vulnerable than others. Many financial institutions are starting to offer mortgage deferral programs and we encourage owners to explore government assistance options:

<https://www.alberta.ca/covid-19-supports-for-albertans.aspx>

<https://www.alberta.ca/emergency-financial-assistance.aspx>

<https://www.canada.ca/en/departement-finance/economic-response-plan.html>

Please see the latest from the City of Calgary & Canmore below:

<https://www.calgary.ca/CSPS/cema/Pages/Response-to-Coronavirus.aspx>

<https://canmore.ca/residents/property-tax/property-tax-and-utility-deferrals>

Be assured that our team at PEKA is in steady communication with your Board of Directors and we continue to provide full management services. We are doing our best to ensure all calls and emails are returned in a timely fashion, and we thank you for your patience during this unprecedented time. PEKA will continue to closely monitor the development of COVID-19 and follow recommendations from health officials in the coming days and weeks. For information visit: <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>. We will keep you informed of any potential disruption to service.

Please take care of yourselves and your families. Stay healthy and kind in these difficult times. Together, we will get through this.

Sincerely,



Corporate Manager / Partner



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